

Review

You are assigned to organize a meeting to discuss ideas on how to bring more customers into your company.

Requirements:

- > Ask for suggestions from the team.
- > Give your own suggestions.



LEARNING GOALS

- Expressing Agreement
- Expressing Disagreement



Situational Dialogue

Ms. Chen disagrees with Kenzo's suggestion.







Key Vocabulary

Learn the new words and answer the questions.



figure out

(ph.v.) to understand something or find the solution

e.g. I tried to figure out how to solve a Rubik's Cube.



overtime

(n.) time worked beyond one's scheduled working hours

e.g. I need to work overtime to finish my assigned task.



go along with

(v.) If you go along with a person or an idea, you agree with them.

e.g. All the members go along with my idea.

Dialogue Review

Have a role play and answer the questions.



Ms. Chen disagrees with Kenzo's suggestion.

Ms. Chen: I'm afraid I disagree with you, Kenzo.

I checked with the HR Department earlier.

HR said we cannot hire anyone right now.

Kenzo: Let's try to figure it out then.

Jordan: What about if we just work **overtime**?

Ms. Chen: Well, I have to go along with you on this.



Learning Goals

Let's check the learning goals!



Ms. Chen disagrees with Kenzo's suggestion.

I'm afraid I disagree with you, Kenzo. Ms. Chen:



1. Expressing Disagreement

I checked with the HR Department earlier.

HR said we cannot hire anyone right now.

Kenzo: Let's try to **figure it out** then.

Jordan: What about if we just work **overtime**?



2. Expressing **Agreement**

Ms. Chen:

Well, I have to go along with you on this.



Learning Goals

Learn the key expressions and sentence structures.

.:: Expressing Agreement

Example sentences:

- I have to go along with you on this.
- I couldn't agree with you more.
- You're absolutely right.
- That's for sure.

You can also say:

- I have come to the same conclusion.
- I see what you mean and I agree with you.

How do you express agreement?

Learning Goals

Learn the key expressions and sentence structures.

.:: Expressing Disagreement

Example sentences:

- I'm afraid I disagree.
- I don't think so.
- I'd say the opposite.
- That's not always true.

You can also say:

- I'm sorry but I don't agree.
- To be honest, I don't agree with that.

Semi-open Dialogue

Please read the situation below and have a role play with your teacher.

Scenario: Your company is struggling financially, and the HR manager suggests laying off some employees to solve the problem. Do you agree or disagree with that suggestion? Explain further.



- You're absolutely right.
- I have to go along with you on this.
- I'm afraid I disagree.
- I don't think so.

Coffee Break

Learn to use the PREP Model for handling disagreement respectfully.

... How to Effectively Handle Disagreement

P -ause

It helps to breathe when you pause especially if you feel strongly about something.

R)-espect

Show respect towards someone's idea by saying "I hear you... many people say that, and I respect that."

E -xpress

Avoid using "but" when expressing a disagreement, you can respond this way "I believe that... instead.

P)-ause

Then pause again and let the other person respond if they want to.



- 1. Why do you think it's important to handle disagreement politely/respectfully?
- 2. How do you handle someone who disrespectfully disagrees with your ideas?

Overview

Key words and expressions:

figure out/ overtime/ go along with

You're absolutely right.
I have to go along with you on this.

I'm afraid I disagree. I don't think so.

