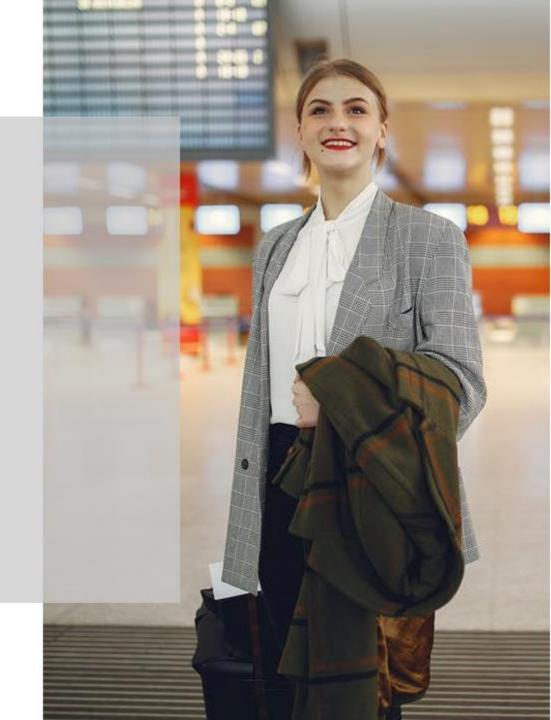


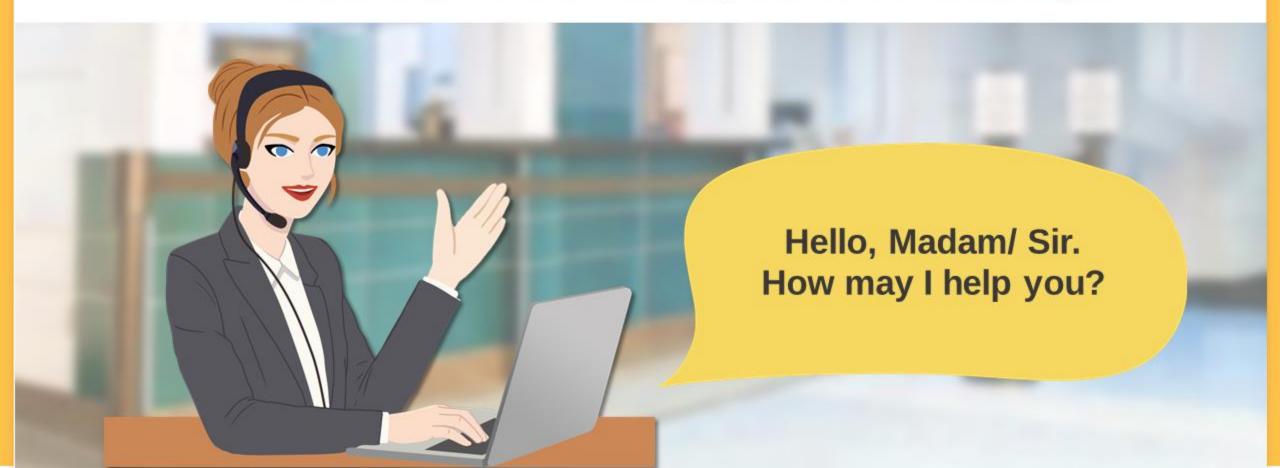
LEARNING GOALS

- Checking In at the Airport
- Asking For More Information



What would you say?

Scenario: Imagine you are going on a business trip. Check in at the airport and ask more questions about the flight.



Situational Dialogue

Kenzo checks in at the airport.









Key Vocabulary

Learn the new words and answer the questions.



occupied

(adj.) being used by someone; with someone in it

e.g. The toilets were fully occupied, so I waited for a few minutes.



aisle

(n.) a long, narrow space between rows of seats esp. in an aircraft.

e.g. I always choose an aisle seat to access restrooms easily.



departure

(n.) the act of leaving or starting a journey

e.g. Our departure was delayed due to the strong typhoon.



Key Vocabulary

Learn the new words and answer the questions.



boarding pass

(n.) a card that a passenger must have in order to be allowed to get on an aircraft or a ship

e.g. I always secure my boarding pass to avoid flight conflicts.



boarding gate

(n.) a gate that allows air passengers to go from the terminal to the airplane.

e.g. There weren't a lot of passengers at the boarding gate today.



security checkpoint

(n.) a place where people are stopped to detect any explosive materials or metallic objects carried by passengers.

e.g. We were asked to throw our water bottles at the security checkpoint.



Dialogue Review

Have a role play and answer the questions.



Kenzo checks in at the airport.

Officer: Good morning. May I have your passport or e-ticket, please?

Kenzo: Here you are. Can I request to have my seat changed into a window seat?

Officer: I'm sorry but all window seats are **occupied**. Only **aisle** seats are available.

Kenzo: I see. That's okay.

(1 minute later)

Officer: Here's your **boarding pass**. You're all set now.

Kenzo: Thanks. When do I need to get to the **boarding gate**?

Officer: You should be there an hour before **departure**.

Kenzo: May I know the way to the **security checkpoints**?

Officer: Go straight and turn right at the coffee shop. They will be right in front of you.

Kenzo: Thanks for your help.

Officer: My pleasure. Have a nice flight!

Learning Goals

Let's check the learning goal!

1. Checking In at the Airport



Kenzo checks in at the airport.

Officer: Good morning. May I have your passport or e-ticket, please?

Kenzo: Here you are. Can I request to have my seat changed into a window seat?

Officer: I'm sorry but all window seats are occupied. Only aisle seats are available.

Kenzo: I see. That's okay.

(1 minute later)

Officer: Here's your boarding pass. You're all set now. **2. Asking For More Information**

Kenzo: Thanks. When do I need to get to the boarding gate?

Officer: You should be there an hour before departure.

Kenzo: May I know the way to the security checkpoints?

Officer: Go straight and turn right at the coffee shop. They will be right in front of you.

Kenzo: Thanks for your help.

Officer: My pleasure. Have a nice flight!

Learning Goals

Learn the key expressions and sentence structures.

...: Checking In at the Airport

- May I request a/ an + (seat preference)?
- Can I take (noun) as carry-on baggage?
- Can I have a/ an (seat preference) ... ?

Example Sentences:

- May I request a window seat?
- May I request to have my seat changed into an aisle seat?
- Can I take these bags as carry-on baggage?
- Can I have a window seat near the restrooms?

You may be asked the following:

- ticket
- purpose of travel
- number of bags
- bag contents
- special assistance



Learning Goals

Learn the key expressions and sentence structures.

... Asking For More Information

- When do I need to get to + (noun)?
- May I know the way to + (noun)?
- How can I get to + (noun)?
- May I ask more about + (noun)?

Example Sentences:

- When do I need to get to the boarding gate?
- May I know the way to the restroom?
- How can I get to the boarding gate?
- May I ask more about the airline policies?

You may also ask for more information about the following:

- delayed flights
- layover details
- airline policies
- baggage information
- special assistance



Semi-open Dialogue

Have a role play.

Scenario: You are traveling to Germany for a business trip. Check in at the airport and ask for more information from the airline officer.



.:: Make sure to state the following:

- flight details (destination and time)
- seat requests
- questions about carry-on baggage
- questions about boarding time and gate

Coffee Break

Learn the things to do when your flight is delayed or cancelled.

.:: What to Do When Your Flight Is Delayed or Cancelled



Keep all your travel documents.



Keep an eye on the adjusted time and gate after the delay.



Keep your receipts.





Verify if you're eligible for compensation.

Inquire about the reason for the delay or cancellation.



Overview

Keywords and expressions:

occupied/ aisle/ departure/ boarding pass/ boarding gate/ security checkpoints

May I request a/an + (seat)?
Can I take (noun) as carry-on baggage?
Can I have a/an (seat) ... ?

When do I need to get to + (noun)?

May I know the way to + (noun)?

How can I get to + (noun)?

May I ask more about + (noun)

