

# LEARNING GOAL

Understanding Project Management



## Warm-up

**♦** What is project management?





### **Situational Dialogue**

#### Listen to the audio.

**Product Manager:** Most customers are satisfied with the quality of our products, but some

reported that the packaging is too bulky and outdated. To solve this

problem, we plan to start a new **project** - upgrading our product

packaging. Let us roughly confirm the scope of the project. We will

comprehensively upgrade the product packaging. The final deliverable

is to produce a batch of products with new packaging within two months.

Who is willing to take it on?

**Lena:** I am happy to take it on.

Product Manager: Great! I hereby appoint Lena as the project manager.

I believe she can lead this project to success.

**Lena:** Thank you for putting your trust in me.

I'll draft the **project charter** for your confirmation this week.

### **Role-play**

### Do a role-play and answer the questions.

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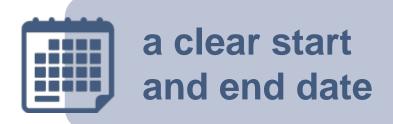
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### **Learning Goals**

### .:: Understanding Project Management

A **project** is a set of interdependent tasks that have a common goal.

Projects have the following characteristics:



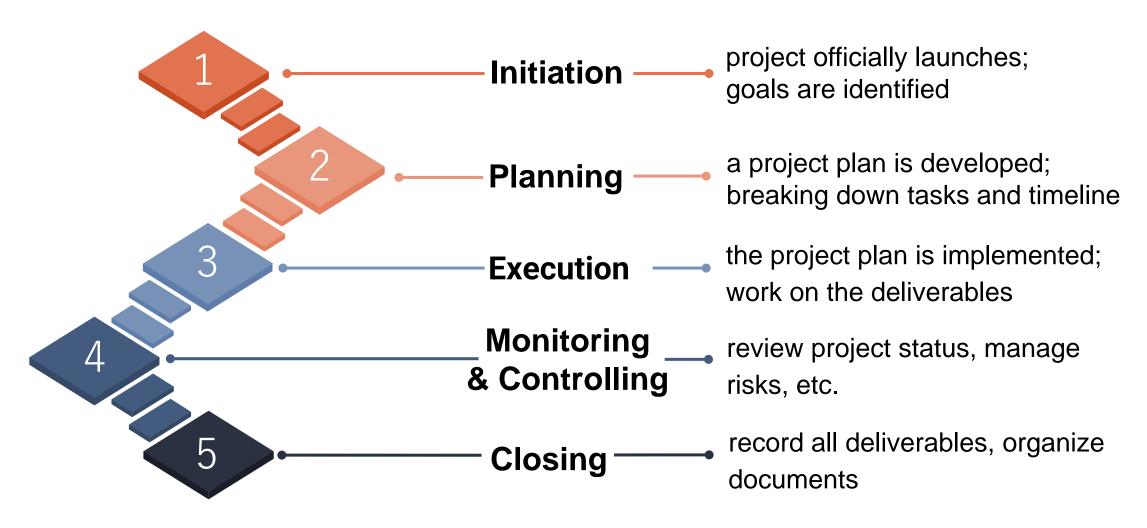






### **Learning Goals**

# ui Understanding Project Management Management



### **Learning Goals**

### Identify which phase of project management is being described.

- 1. It indicates the end of the project after the final delivery.
- 2. In this stage, you need to develop a business case and define the project on a broad level.
- 3. Project managers make sure that no one deviates from the original plan by establishing CSF and KPI.
- 4. At this time, roles and responsibilities are clearly defined, so everyone involved knows what they are accountable for.
- 5. In this phase, the primary tasks are identifying technical requirements, developing a detailed project schedule, creating a communication plan and setting up goals/ deliverables.

Initiation **Planning** Execution Monitoring and Controlling Closing

# Oral Practice

### Scenario:

You presented your project proposal, which is the development of the company website, to the shareholders. Discuss its characteristics and answer their questions about the project you are proposing.



### .:: Characteristics of a project:

- creates something new
- has boundaries
- has a clear start and end date
- has someone in charge

### **Coffee Break**

### The Importance of Good Project Management

1. Consistent communication

6. Effective resource allocation

2. Higher productivity

7. Improved customer satisfaction

3. More flexibility

8. Higher risk tolerance

4. Improved morale

9. Better planning

5. Learning by retrospection

10. Quality control



### **Overview**

### **Keywords and Expressions:**

outdated/ project/ scope/ deliverable take on/ appoint/ project manager/ project charter

### **Understanding Project Management**

#### Characteristics:

- has a clear start and end date
- has boundaries
- creates something new
- has someone in charge

#### Phases:

- 1. Initiation
- 2. Planning
- 3. Execution
- 4. Monitoring & Controlling
- 5. Closing



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