

## LEARNING GOALS

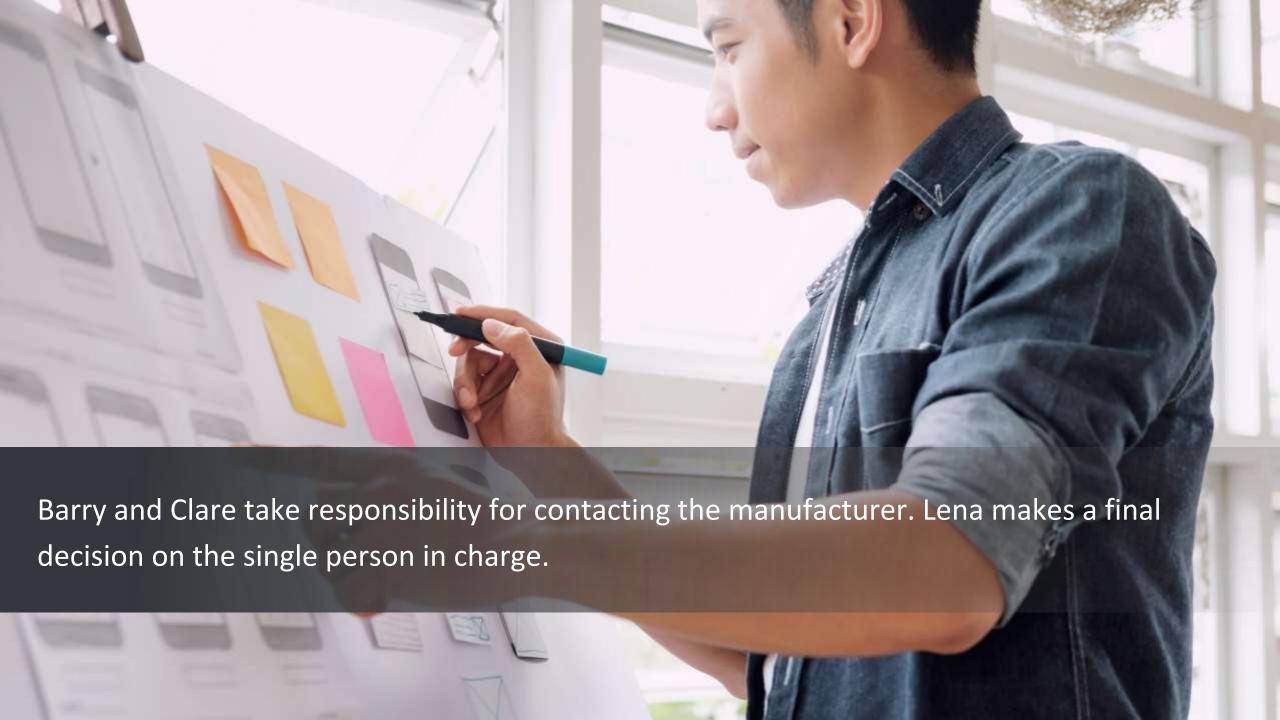
- Task Delegation
- Task Arrangement



### Warm-up

- ♦ How do you assign the right task to the right person?
- **♦** What things should one consider when arranging a task?





### **Situational Dialogue**

#### Listen to the audio.

**Lena:** Who is willing to take care of selecting the manufacturer?

**Barry:** Clare and I can handle it. We've cooperated with some manufacturers before, so we can contact them to see who has **idle production lines**.

Clare: That's okay with me!

Lena: It's great that both of you are so eager. But it will be easier for me to have a single person in charge, even if you divide the work.

Barry: In that case, I can be the leader, and Clare can assist me.

Clare: No problem! So, I'll take responsibility for gathering information about alternative manufacturers, such as their capacity and quotations.

Lena: Sounds perfect! I'm counting on you both for this deliverable.

### **Role-play**

### Do a role-play and answer some questions.

**Lena:** Who is willing to take care of selecting the manufacturer?

**Barry:** Clare and I can handle it. We've cooperated with some manufacturers before, so we can contact them to see who has idle production lines.

Clare: That's okay with me!

**Lena:** It's great that both of you are so eager. But it will be easier for me to have a single person in charge, even if you divide the work.

Barry: In that case, I can be the leader, and Clare can assist me.

Clare: No problem! So, I'll take responsibility for gathering information about alternative manufacturers, such as their capacity and quotations.

Lena: Sounds perfect! I'm counting on you both for this deliverable.

### **Learning Goal**

### **...** Task Delegation

When we hope to make decisions on who holds a specific task/ responsibility, we can say...

- ➤ Who is willing to take care of (task)?
- You'll take responsibility for (task).
- I'm counting on you to do (task).
- I'm trusting you to accomplish (task).

### Example sentences:

- Who is willing to take care of contacting the supplier?
- You'll take responsibility for selecting the product design.
- I'm counting on you to finish the report by 5 pm today.
- I'm trusting you to accomplish the presentation as soon as possible.

### **How to Delegate Effectively**

- Solicit questions, reactions, and suggestions.
- Listen to the employee's comments.
- Express confidence in the employee's ability.

### **Learning Goal**

### **...** Task Arrangement

Having an organized arrangement is necessary as it helps project managers keep everything in flow. One common way of arranging tasks is by using a **spreadsheet**.

Team	Tasks	Person in charge
Production Team	Selecting manufacturer	Barry
	Gathering information about alternative manufacturers	Clare
Graphic Design Team	Planning the design	Jeffy
	Layouting the design	Tom

Sample task description: Barry is in charge of selecting the manufacturer.

Q1: What will Clare take care of?

**Q2:** What are the specific tasks of the members of the Graphic Design Team?

# Oral Practice

### Scenario:

You are the manager and there will be an upcoming product launching event next season. Have a meeting with your colleagues and delegate the tasks.

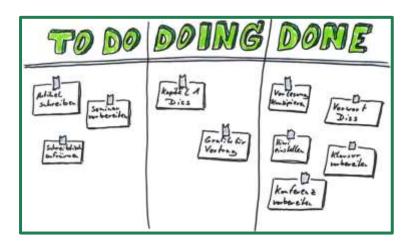


### .:: Key expressions to express task delegation:

- Who is willing to take care of (task)?
- You'll take responsibility for (task).
- I'm counting on you to (task).
- I'm trusting you to accomplish (task).

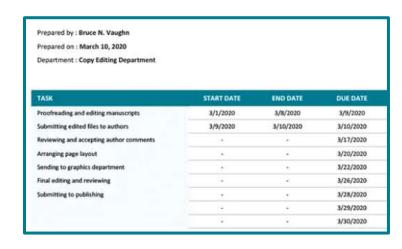
### **Coffee Break**

### **...:** 2 Popular Tools for Arranging Tasks



### **Kanban Board**

This tool visually depicts work at various stages of a process with the use of **cards** to represent tasks and columns to represent each stage of the process.



### **Spreadsheets**

Due to spreadsheets' flexibility, they're an especially great way to manage a ton of projects and tasks. You can make different sheets for different types of tasks.



- 1. In your opinion, what are the pros and cons for each tool?
- 2. What other tools for task arrangements do you know?

### **Overview**

### **Keywords and expressions:**

idle/ production lines/ alternative/ capacity/ counting on

### Task Delegation

- Who is willing to take care of (task)?
- You'll take responsibility for (task).
- I'm counting on you to (task).
- I'm trusting you to accomplish (task).

