## **Vocab Review**

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•	 ın	tha	nıs	nks.
•	 	uic	DIC	IIIND.

1. Pollution is an	unavoidable conseque	ence of human activity.					
2. The traffic congestion gets worse during the summer.							
	3. Effective the first of the month following their hire date, all regular employees are eligible for medical benefits.						
4. Timely decision	ns are essential for max	ximizing revenues.					
5. Copies of the report were distributed this morning.							
• Select the be	est answer to complet	te the sentence.					
1. Please refrain .	smoking in t	his area.					
(A) to	(B) from	(C) out	(D) of				
2. When the man	ager is on vacation, his	s assistant will	for him.				
(A) stand around	(B) stand out	(C) stand up	(D) stand in				
3. Vehicles withou	ut permits will	. at the owner's expen	se.				
(A) tow	(B) towing	(C) be towed	(D) be towing				
Part 6							
PRACTICE TEST	(2)						
Answer Key: 14	1. – C 142. – D	143. – A 144. –	- B 145. – A				
146. – B	147. – B 148. –	D 149. – C	150. – A				

### 4. Part 4 Example

Good morning, ladies and gentlemen. First I'd like to welcome everyone on NK Flight 007. We are currently cruising at an altitude of 33,000 feet at an airspeed of 400 miles per hour. The time is 8:30 am. The weather looks good and with the tailwind on our side we are expecting to land in London approximately fifteen minutes ahead of schedule. The weather in London is clear and sunny, with a high of 25 degrees for this afternoon. If the weather cooperates we should get a great view of the city as we descend. In just a few minutes, our cabin attendants will be coming around to offer you food and beverage service, and the inflight movie will begin shortly after that. I'll talk to you again before we reach our destination. Until then, sit back, relax and enjoy the rest of the flight.

- 1. Who most likely is the speaker?
  - (A) A London tour guide
  - (B) The captain of Flight 007
  - (C) An airline officer
  - (D) The captain of the ocean liner
- 2. What is the weather like in London now?
  - (A) Windy
  - (B) Cloudy
  - (C) Stormy
  - (D) Fine
- 3. What will probably be served after the announcement?
  - (A) Breakfast
  - (B) Lunch
  - (C) Afternoon tea
  - (D) Dinner

### **Vocab Review**

•	Fill	in	the	blar	ıks.
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- 1. If you would like to renew your membership, please visit the front desk.
- 2. Bennett Inc. recorded unprecedented revenues in the last quarter.
- 3. Please note that parking spaces are reserved for authorized personnel.
- 4. The hotels are listed in ascending order of price.
- 5. Our overseas branches remit a small proportion of their profits to the parent company.

### • Select the best answer to complete the sentence.

1. Please remain	during takeoff.		
(A) seat	(B) seated	(C) seating	(D) to seat
2. The shop	a wide range of electri	cal appliances.	
(A) is carried	(B) carrying	(C) to carry	(D) carries
3. The has	already been filled.		
(A) vacate	(B) vacation	(C) vacancy	(D) vacant

### Part 7 Example

**Answer Key:** 153. – C 154. – D

#### **PRACTICE QUESTIONS**

### Questions 1 through 3 refer to the following recorded message.

Welcome to SHS. SHS is Australia's leading home shopping retailer. The wide range of items we stock as well as our prompt delivery and quality merchandise at discount prices are the reasons for our continued success. Independent reviews online and several magazines have rated our service the highest in the industry. We have won the National Home Shopping Award each year for the past 10 years.

Thank you for calling SHS today. We will be able to take your call shortly.

- 1. What type of business is SHS? Gist
  - (A) A telephone-answering service
  - (B) A supermarket
  - (C) A home shopping retailer
  - (D) A shipping company
- 2. What award has the company won for the last ten years? Detail
  - (A) The National Shipping Award
  - (B) The Australian Home Shopping Award
  - (C) The Home Shopping Retailer Award
  - (D) The National Home Shopping Award
- 3. Why would a caller hear the message? Inference
  - (A) All lines are currently busy.
  - (B) The company is currently closed.
  - (C) The telephone number has changed.
  - (D) The business has moved to a new location.

<u>cab Review</u>			
• Fill in the	blanks.		
1. The compan	y <mark>initiated</mark> a manag	ement training progra	m for small businesses.
2. The unempl	oyment rate is pred	icted to fall to 4 % by	the end of the year.
3. We are fully	committed to Equa	l Opportunity policies.	
4. Please print	your name in <mark>block</mark>	capitals.	
5. The magazir	ne <mark>relies</mark> heavily on a	advertising revenue.	
• <u>Select the</u>	best answer to co	mplete the sentence.	
1. We must pro	oceed caut	ion.	
(A) at	(B) with	(C) of	(D) for
2. Mr. Chang	a trading co	ompany in Hong Kong	
(A) saunters	(B) strolls	(C) walks	(D) runs
3. The software	e is designed to pre	vent outsiders	accessing your network.
	(B) on	(C) from	(D) of

### P

### 1.

**Answer Key:** 153. – B 154. – D 155. – C 156. – C 157. – B 158. – B 159. – B

#### 2. PRACTICE QUESTIONS

#### PRACTICE 1.

#### Questions 1 through 3 refer to the following talk.

Good morning, everyone. First of all, I'd like to introduce John McNab. He's been head of European Sales at our corporate headquarters in London. It is my pleasure to announce that he'll be taking over as Far East Sales director when Andrew Jackson, who is in Tokyo on business at the moment, retires next month. Mr. McNab was born in Edinburgh, Scotland in 1962. It was there that he began his career as a sales assistant for a local car dealer in the mid 1980's. Ten years later, he moved to London. Since then, he has been top salesperson. He received the Salesperson of the Year Award in 1998 and 2001. Mr. McNab will be sitting in on our meeting today.

Now, shall we get started? I've called this meeting in order to discuss how to develop our Far East sales force. Have you all received a copy of the agenda?

- 1. What is the main purpose of the talk?
  - (A) To discuss new car models
  - (B) To plan a retirement party
  - (C) To welcome a company executive
  - (D) To select a tour company
- 2. Where did Mr. McNab's career begin?
  - (A) In London
  - (B) In Tokyo
  - (C) In Edinburgh
  - (D) In the Far East

- 3. What will happen next month?
  - (A) Mr. McNab will go back to London.
  - (B) Mr. Jackson will be the replacement for Mr. McNab.
  - (C) Mr. McNab will replace Mr. Jackson.
  - (D) Mr. McNab will retire.

#### **PRACTICE 2**

### Questions 4 through 6 refer to the following recorded message.

Thank you for calling Mrs. Jones' Homemade Bread and Cakes. We are currently closed.

Our regular business hours are from 9 A.M. to 5 P.M., Monday to Friday, and 10 A.M to 5 P.M. on Saturday. We are closed on Sunday. If you would like to leave a message, one of our staff will return your call as soon as possible.

Please visit our website for our prices, sample products and more information. We cater for wedding parties and birthday cakes, but we require 2 weeks' notice for all orders.

- 4. What type of business has been reached?
  - (A) A florist
  - (B) A bakery
  - (C) A supermarket
  - (D) A convenience store
- 5. On which day does the business open late?
  - (A) On Monday
  - (B) On Friday
  - (C) On Saturday
  - (D) On Sunday
- 6. What will happen if the customer leaves a message?
  - (A) An employee will phone the customer back
  - (B) A baker will prepare their order
  - (C) An employee will email the customer
  - (D) An employee will provide more information

### **Vocab Review**

Fill in the blan	ıks.			
1. I called the p	olumber to f	fix the sink.		
2. We conduct	our busines	ss in accorda	nce with local laws a	nd regulations.
3. The first item	n on the age	enda was the	e new evaluation syste	em.
4. Ms. Lee took	the minute	es of the mee	eting.	
5. Our facilities	are operati	ng in compl	iance with environme	ental laws.
Select the bes		•	the sentence.  If the ready five	<u>.</u>
(A) till (E	B) by	(C) on	(D) during	
2. Your pensior	n will be inc	reased	inflation ea	ch year.
(A) along the li	ne (B) ou	t of line	(C) on the line	(D) in line with
3. Recent press	sure at work	may	his behavior.	
(A) ask for	(B) rep	olace for	(C) account for	(D) run for

### **Part 7 PRACTICE QUESTIONS**

**Answer Key:** 186. – D 187. – A 188. – B 189. – D 190. – C

### Part 4 PRACTICE QUESTIONS

### Questions 1 through 3 refer to the following announcement.

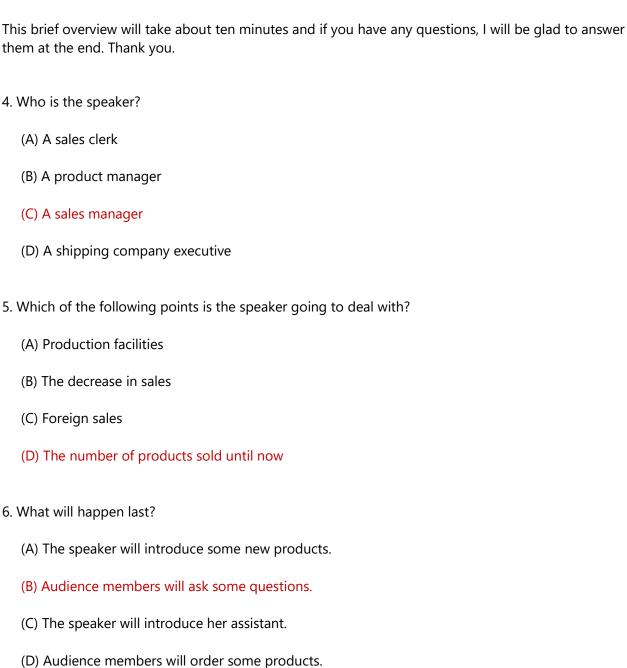
Before we wrap up tonight's meeting, I'd like to announce that our chess club will have a special event next Tuesday at 7 P.M. The professional chess player, George Mason, will give a presentation based on some of his recent games. He will discuss tactics and strategies for different parts of the game. He will not be playing any games at that time, however. George is well respected in the chess community, and is also an entertaining speaker. The presentation will last approximately two hours and cost five dollars. We hope many of you will attend.

1. What sp	pecial event is being announced?		
(A) A ch	hess match		
(B) A fe	estival		
(C) A pr	presentation		
(D) A m	neeting		
2. What wi	vill the attendees learn about?		
(A) Che	ess tactics and strategies		
(B) Che	ess games		
(C) Geo	orge Mason's greatest game		
(D) The	e chess community		
3. What is	s the cost?		
(A) It's f	free.		
(B) \$3			
(C) \$2			
(D) \$5			

### Questions 4 through 6 refer to the following talk.

Good morning, Ladies and Gentlemen. Thank you for coming here today. My name is Debra Johnson and I'm in charge of sales for JMC Inc.

I'm going to give you a short presentation about our product range and then show you a breakdown of our sales figures for the domestic market so far this year. Then, I'll outline our sales strategy for the next five years.



### **Vocab Review**

•	Fill in the blanks.				
	1. The laptop compu	ter you ordered is curr	ently unavailable.		
	2. We need a definite	answer by tomorrow.			
	3. The accident serve	s as a reminder of the	importance of seatbel	t use.	
	4. His assessment of the situation was accurate.				
	5. Research indicates	that extensive reading	is an effective way to	learn a language.	
•	Select the best answ	ver to complete the s	entence.		
	1. Could you put me	Mr. Greene	's room, please?		
	(A) down for	(B) through to	(C) off	(D) away for	
	2. The firm recently	a \$30 million	contract with the gove	ernment.	
	(A) secure	(B) secures	(C) will secure	(D) secured	

3. We need to put the proposal ...... by the end of the week.

(C) together

(D) apart

(B) about

### **Exercise A:** Retention of facts and details

Answer Key: 1. - B 2. - A 3. - B

**Exercise B:** Scanning

(A) towards

Answer Key: 4.-2 5.-1 6.-2 7.-1

### **Exercise C:** Understanding words in context

Answer Key: 8. - B 9. - B

### **PRACTICE QUESTIONS**

#### PRACTICE 1

### Questions 1 through 3 refer to the following talk.

And this is the final stop on our tour of the office, the printing room. You can see there are 6 printers, all of which print in color or black and white. When you print documents from your computer at your station, they will be printed here. All employees receive a printing card which records the number of sheets printed. Different departments have different printing allowances, so be sure to check with your department head about those regulations. In the small room next door is an IT technician who can help you with any difficulties with the printers. Let's return to the cafeteria now and get a sandwich and a cup of coffee and you can ask me any questions you have.

- 1. Who is being addressed?
  - (A) Office managers
  - (B) Printing technicians
  - (C) New employees
  - (D) Ink suppliers
- 2. What is true about the printing card?
  - (A) It keeps a printing record
  - (B) It permits only color printing
  - (C) It has a printing allowance
  - (D) It is available from an IT technician
- 3. What will the group of people probably do next?
  - (A) Print some documents
  - (B) Get a snack and a drink
  - (C) Talk to an IT technician
  - (D) Go home

#### **PRACTICE 2**

### Questions 4 through 6 refer to the following radio announcement.

Good morning. I'm John Evans and I'll be your host on Chatting about Cash here on TX Radio tomorrow afternoon at 3. We've got a great lineup for tomorrow's show. We'll be discussing which supermarkets are cheapest for which foods, where the best clothes sales will be this winter, and how to save money on your utility bills. Jill White will be joining me to talk about foods that are cheap and seasonal, and Jason Hubb will tell us all about the latest fashion items. We'll also hear from Fiona Spelling about some home decoration saving tips. So, to learn more about getting the most out of your cash, be sure to tune in tomorrow at 3 with me, John Evans.

- 4. When will the program be broadcast?
  - (A) Tomorrow afternoon
  - (B) Tomorrow morning
  - (C) This morning
  - (D) This afternoon
- 5. What is the purpose of the radio show Chatting about Cash?
  - (A) To give away free prizes
  - (B) To discuss international economics
  - (C) To give advice about spending money
  - (D) To inform listeners of the latest fashions
- 6. Who will provide advice on buying home decorations?
  - (A) John Evans
  - (B) Jill White
  - (C) Jason Hubb
  - (D) Fiona Spelling

### **Vocab Review**

• <u>F</u>	<u>ill in</u>	the	bla	<u>nks.</u>
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- 1. Germany hosted the 2006 World Cup.
- 2. Vegetarian meals are provided by prior arrangement.
- 3. I'm here to register for the conference.
- 4. Management is looking into the possibilities of wind-generated electricity.
- 5. Try not to use an ATM at night or on a deserted street.

### Select the best answer to complete the sentence.

- 1. It concerns me that employee ..... is rising.
- (A) turnaround (B) turnover
- (C) turnabout
- (D) turncoat
- 2. The agenda will be available one week ...... the meeting.
- (A) superior to
- (B) owing to
- (C) inferior to
- (D) prior to
- 3. I have to postpone ...... a car until next year.
- (A) buy
- (B) to buy
- (C) buying
- (D) will buy

### **Part 7 PRACTICE QUESTIONS**

**Answer Key:** 186. – D

187. – C

188. – A

189. – D

190. – C

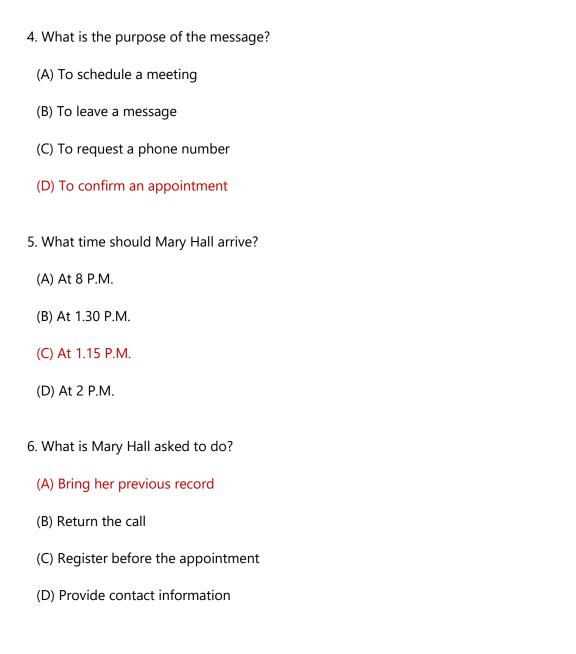
### Questions 1 through 3 refer to the following announcement.

I would like to be the first to congratulate Joan Livingstone on her promotion to head of the IT department. She has been working at Kerwell and Morrisons for 8 years and I have personally had the pleasure of working with her for the past 6 years. Joan has an excellent record at our company and everyone who knows her will agree she works hard and rarely takes extra holidays. She thoroughly deserves this promotion, and the management would like to present her with this silver photo frame as a gift to show our gratitude. I think everybody is excited about the changes she will introduce into the IT department.

1. In which area is Joan a specialist?
(A) Finance
(B) Computing
(C) Management
(D) Human Resources
2. How many years has the speaker worked with Joan?
(A) 4
(B) 6
(C) 8
(D) 10
3. How is Joan awarded for her promotion?
(A) With a holiday
(B) With a present
(C) With a photo frame
(D) With a computer

### Questions 4 through 6 refer to the following telephone message.

This is a message for Mary Hall. I'm phoning on behalf of Dr. Stone. Thank you for your message yesterday. I can confirm your appointment for Monday, June 8, at 1:30. Please arrive 15 minutes earlier at 1:15 so that you can fill out the registration forms. Also, could you please bring some ID and your medical record from your previous doctor. This will facilitate the registration process. Thank you, and we look forward to seeing you next Monday.



## **Vocab Review**

<ul> <li>Fill in the blanks</li> </ul>
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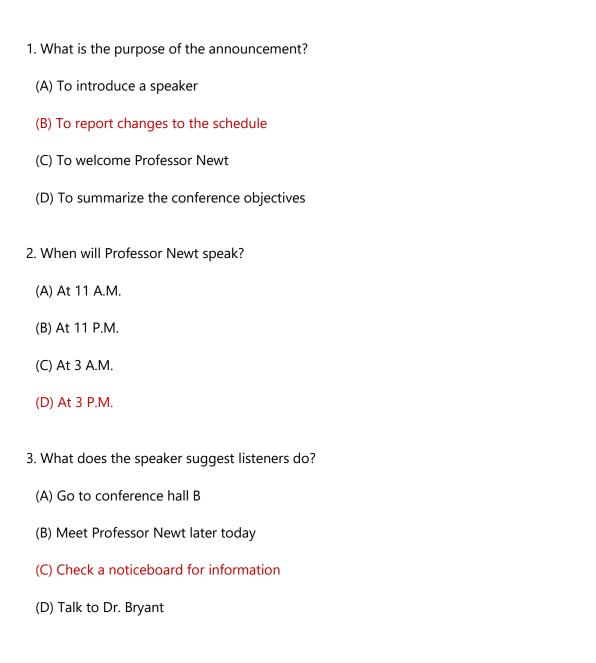
Z. The package	e was marked "	Fragile – Handie	e with care."	
3. We will reim	burse you for	any expenses <mark>in</mark>	curred.	
4. The feedbac	k will be used	to modify the co	ourse for next y	ear.
5. Students on	a part-time co	ourse are not <mark>eli</mark>	gible for a loan.	
• Select the	best answer t	to complete the	e sentence.	
1. Afro-Americ	ans	12 % of the U	JS population.	
(A) count on	(B) count of	down (C)	account on	(D) account fo
2. The harbor i	s exposed	wind and wa	ves.	
(A) off	(B) for	(C) into	(D) to	
3. My compute	er is compatibl	e Windo	ows Vista.	
(A) down	(B) for	(C) with	(D) apart	

1. Ms. Robinson received compensation for unfair dismissal.

#### **PART 4 PRACTICE QUESTIONS**

### Questions 1 through 3 refer to the following announcement.

Good morning everyone, and welcome to the 57th Bridgeton University Literature Conference. Before we start today, I have a couple of changes to announce. First, Professor Newt, who was scheduled to speak at 11 o'clock this morning, has been delayed, so he will now speak at 3 o'clock this afternoon. Second, there is a small leak in conference hall B, so lectures that were scheduled to be held there will now be held in conference hall C. Please check the noticeboard outside Dr. Bryant's office for any further amendments.



### Questions 4 through 6 refer to the following advertisement.

Is your automobile business trying to expand? Do you find it difficult to compete with other businesses because your machinery is sometimes malfunctioning? Then Automobile Equipment Ace is the solution you've been looking for!

We have a team of experts in automobile equipment repairs who have more experience than other companies in the area. Visit one of our stores to talk more with one of our specialists. Phone 765-9887 for our store locations and opening times.

4. Who is the advertisement most likely for?
(A) Automobile Repair companies
(B) Vehicle drivers
(C) Machine operators
(D) Businessmen
5. What does the speaker say about the company's team?
(A) It is larger than other teams.
(B) It has more experience than other teams.
(C) It is cheaper than other teams.
(D) The team is trained by specialists.
6. How are listeners invited to respond to the advertisement?
(A) By emailing the company
(B) By telephoning someone
(C) By visiting a store
(D) By completing a questionnaire

### **Vocab Review**

• Fill in the	blanks.		
1. If symptoms	persist, seek medical	advice.	
2. The printer is	s jammed again.		
3. The exhibition	on <mark>features</mark> paintings b	y important local artis	ts.
4. His performa	ance <mark>exceeded</mark> our exp	pectations.	
5. The business	s moved to premises in	n Orchard Road.	
• Select the	best answer to comp	lete the sentence.	
1. I'm afraid the	e problems you menti	on arein th	e system.
(A) inherit	(B) inherent	(C) inheritance	(D) inheritor
2. There are	views about v	what caused the accide	ent.
(A) conflict	(B) confliction	(C) conflicted	(D) conflicting
3. A design flav	w caused the engine		
(A) explode	(B) exploded	(C) to explode	(D) exploding
RT 7 PRACTICE	E TEST (2)		

**Answer Key:** 186. – D 187. – A 188. – C 189. – C 190. – B

### Questions 1 through 3 refer to the following telephone message.

Hello Dr. Andrews, this is Tia Chan, an editor of The Journal of Statistics. I wanted to contact you to see how the revision of your paper is coming along – the one we accepted on gambling. We emailed you last week but haven't heard back from you, so I am just phoning to check everything is OK. I understand you may currently be at a conference outside the country. The revision of your paper is due on March 25. You can call me on 347-9877 to update me of your progress. Many thanks.

1. What is the speaker calling about?
(A) A statistical problem
(B) A journal article
(C) Gambling
(D) An invoice
2. What is the deadline that the speaker mentions?
(A) March 5
(B) March 3
(C) March 24
(D) March 25
3. What does the speaker need to know?
(A) A telephone number
(B) The form of payment
(C) Dr. Andrews' location
(D) The status of some work

### Questions 4 through 6 refer to the following radio broadcast.

The weather this weekend will be ideal for those who want to go to the beach or relax outside in the garden. The temperature will be in the high 60s and the humidity will be low. The skies will remain clear all weekend; but the weather is expected to change on Monday with overcast skies and the possibility of rain. The forecast for next week is wet with cooler temperatures expected and some light wind, so make the most of the sun this weekend while you can.

4. What is the approximate temperature for the weekend?
(A) About 60 degrees
(B) About 64 degrees
(C) About 68 degrees
(D) About 70 degrees
5. What will the weather be like next week?
(A) Changeable conditions
(B) Stormy
(C) Sunny but windy
(D) Wet and colder
6. What does the forecaster suggest that people do this weekend?
(A) Wear sunblock
(B) Go outside
(C) Stay inside
(D) Check the forecast

### **Vocab Review**

•	Fill	in	the	hl	anks

- 1. The premises were previously used for the storage of bank records. 2. The article gives us a real insight into the causes of the present economic crisis.
- 3. Thank you for your recent inquiry regarding our filing services.
- 4. Our itinerary included stops at several famous cathedrals.
- 5. All staff were asked to fill in a questionnaire about their jobs.

### • Select the best answer to complete the sentence.

- 1. Passengers on this flight, please ..... immediately to Gate 39.
- (A) process (B) proceed
- (C) proceeds
- (D) proceeding
- 2. Our products ...... to be as beautiful as they are functional.
- (A) handcraft
- (B) handcrafted
- (C) is handcrafted
- (D) are handcrafted
- 3. Our products are popular with the most ...... customers.
- (A) discriminate
- (B) discrimination
- (C) discriminating
- (D) discriminates

### Part 7 PRACTICE TEST (3)

**Answer Key:** 149. – B

150. – C 161. – D 162. – A 163. – C

### **Part 4 PRACTICE QUESTIONS**

### Questions 1 through 3 refer to the following radio broadcast.

Good morning everyone. The sun is expected to shine all day today, although some light showers are expected this evening. However, there may be some strong winds, so wear a sweater or jacket – spring weather can be unpredictable. The rain this evening will continue into tomorrow morning, but more fair weather is forecast for the rest of the week. Tune in this afternoon at 3 for the next update. Thank you for listening to CCR Radio.

1. Which is a good summary of the weather forecast for today?
(A) Very high temperatures
(B) Lots of rain
(C) Sunny and windy
(D) Warm and cloudy
2. How long will the rain last?
(A) All day
(B) Until tomorrow morning
(C) Until this evening
(D) All week
3. What will the weather be like for the rest of the week?
(A) Fine
(B) Stormy
(C) Cold
(D) Bad

### Questions 4 through 6 refer to the following announcement.

Attention all customers looking to ride the 10.25 A.M. bus to York. This bus is now sold out. The next bus departing for York leaves at 11.00 A.M. Those wishing to purchase a ticket for this bus are requested to proceed to counter D4. Refreshments are not available on the 11.00 A.M. bus, but drinks and snacks can be purchased from the bus station store located on the 1st floor next to the main entrance. Further announcements will be made in due course; but if you require any other information, please visit the information desk next to counter A1. Thank you.

4. What does the speaker say about the bus to York?
(A) All tickets have been sold.
(B) It has been delayed.
(C) Passengers should board the bus.
(D) It has departed.
5. When will the next bus to York depart?
(A) 4.00 P.M.
(B) 7.00 P.M.
(C) 11.00 A.M.
(D) 12.00 A.M.
6. Where should listeners go if they want to buy refreshments?
(A) To the bus parking area
(B) To the station store
(C) Outside the main entrance
(D) To counter A1

### Questions 7 through 9 refer to the following news broadcast.

This is Fiona Codling from TES News, reporting live from this year's Regional Wine Trade Show in Los Angeles, California. In just a while, I'll be speaking with one of the entrants in this year's wine competition, Mr. Opal. Mr. Opal has been producing and selling wine in California for over 15 years and is entering the wine competition for the first time this year. He has been tipped as one of the favorites to lift the trophy tomorrow. We'll talk to him in a few minutes, but first let's hear from one of the event organizers, Mrs. Wells, about the history of wine in California.

7. Who is the speaker?
(A) A wine specialist
(B) A speaker at the Wine Trade Show
(C) A reporter
(D) An event organizer
8. According to the speaker, what makes this a special event for Mr. Opal?
(A) He is selling his wine there.
(B) It is his first competition.
(C) He has won a trophy.
(D) His company is a sponsor.
9. What will listeners hear about next?
(A) The competition winner
(B) The organization of the event
(C) Competition rules and regulations
(D) The history of Californian wine

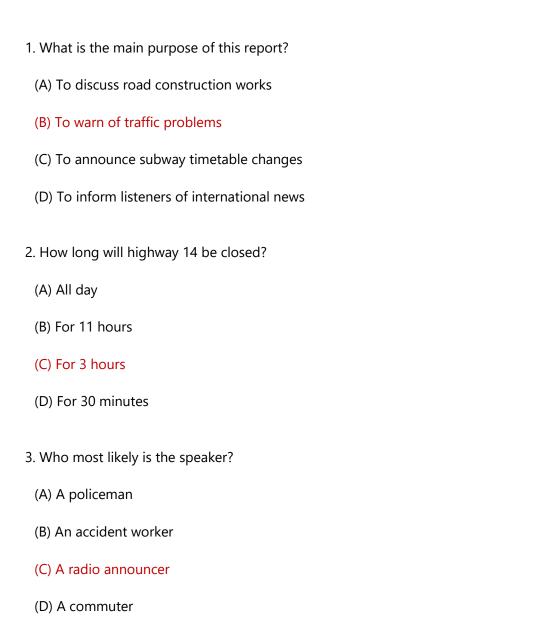
### **Vocab Review**

• Fill in the l	olanks.		
1. We'd like you	to give us a quote or	n the project.	
2. Shareholders	will receive an interim	n dividend.	
3. He recently p	aid off his mortgage.		
4. We shall be g	rateful if you will kind	Ily <mark>acknowledge</mark> receip	t of this letter.
5. Our company	has a commitment to	o quality and customer	service.
		nplete the sentence everything you discuss	
(A) off	(B) rundown	(C) out	(D) for
(A) OII	(b) Turidowii	(C) Out	(0) 101
2. In your emplo	oyee pack	you'll find a café card.	
(A) off	(B) for	(C) away with	(D) orientation
3. Meters do oc	casionally	, making an accurate r	eading impossible.
(A) function	(B) fumble	(C) malfunction	(D) malign
PART 7			
Answer Key:	149. – A 150	. – D	
168. – B 169.	– B 170. – C	171. – C	

#### **Part 4 PRACTICE QUESTIONS**

### Questions 1 through 3 refer to the following news report.

Drivers who use highway 14 are advised to take a different route to work today. There are long delays at Junction 7 due to a multi-vehicle accident. If possible, commuters are asked to use the subway on their way to work this morning instead. The police have informed people that all lanes should be open 11 A.M., so delays should be expected for the next 3 hours. In addition, there is increased traffic on other routes in the nearby area because of the accident. Tune in for traffic updates every 30 minutes.



#### Questions 4 through 6 refer to the following talk.

Good morning, everyone. Thank you very much for inviting me to talk here today. I'm Tim Green from Longstar Corporation and I'll be talking today about some exciting new products coming onto the electronics market. In particular, I will introduce you to 3 new software programs designed to aid internet shopping.

My talk will last for about 2 hours, so I propose we break for 10 minutes at one o'clock. In the second part of my presentation, I will discuss some marketing strategies for these products. But first, let's take a look at the background of internet shopping.

