

VOCAB REVIEW

SAMPLE QUESTION

Directions: In this part of the test, you will answer three questions based on the information provided. You will have 45 seconds to read the information before the questions begin. For each question, you will have 3 seconds to prepare for a response. You will have 15 seconds to respond to Questions 8 and 9, and 30 seconds to respond to Question 10. (*Note: Question 10 will be asked two times.*)

FLORENCE DAY TOUR SCHEDULE

8:30 a.m.	Get on bus in front of the Imperial Hotel
9:00	Arrive in the city center
9:00 – 12:00	Morning sightseeing starts with our Original Renaissance Walk through the streets and piazzas of Florence, which includes stops at the Palazzo Strozzi, the Palazzo Davanzati, the Ponte Vecchio over the Arno River and the Accademia Gallery, home to Florence’s most treasured work of art – “Michelangelo’s David”.
12:30 - 2:00 p.m.	Lunch at Ora d’Aria.
2:00 – 5:00	Afternoon sightseeing includes the tour of the Uffizi Gallery, one of the oldest and most famous art museums of the Western world, and the Duomo.
5:15	Return to the bus
6:00	Arrive back at the Imperial Hotel parking lot
● Do not buy any fake goods from any of the hawkers on the streets. It’s illegal, and fines are astronomical if the police happen to catch you. (You pay the fine, not the vendor.)	

Question 8: (*Preparation time: 3 seconds*)

RESPONSE TIME

00:00:15

Question 9: (*Preparation time: 3 seconds*)

RESPONSE TIME

00:00:15

Question 10: (*Preparation time: 3 seconds*)

RESPONSE TIME

00:00:30

© **STRATEGY 3: Question 8 (Detail Question)**

Question 8: In this part of the test will usually ask you to answer a question on specific information (Who, What, Where, When, How) found in the schedule or agenda. Do not give one- or two-word answers. Use full responses by making complete sentences.

© **STRATEGY 4: Question 9 (Confirming and Correcting Information)**

Question 9: In this part of the test will usually ask you to either confirm whether something is possible or to correct inaccurate information that the caller may have. If the answer to the question is ‘no’, then you must politely say so and give a reason. Remember to use full sentences.

© **STRATEGY 5: Question 10 (Summarizing General Information)**

Question 10: In this part of the test will usually ask you to summarize some information from the text. You should only give information that is relevant to the question while paying attention to the time limit. Listen for key words in the question. Scan the schedule or agenda to find the information you need quickly. Answer in full sentences.

Exercise

In Question 10, it is important to use connecting words and phrases that make your answer easier to follow. Such connections usually include *Time Markers* such as ‘before/ after ...’, ‘first, ...’, ‘then, ...’, ‘next, ...’, ‘followed by ...’, ‘finally, ...’, and *Extra Information Markers* such as ‘in addition, ...’, ‘also ...’ ‘and also ...’.

Look at the above schedule again. Complete gaps 1 – 6 using the connecting words and phrases given in the box below.

finally/ first/ after/ then/ and/ followed by

(1), at 8:30, you will get on the bus in front of the Imperial Hotel. (2) at 9:00 you will arrive in the city center (3) your morning sightseeing will start, (4) lunch at 12:30. (5) lunch, you will visit the Uffizi Gallery and the Duomo. At 5:15, you will return to the bus and at 6:00 you will (6) arrive back at the Hotel.

DICTATION

1. The hotel has been and
2. All the arrangements should be completed.....your departure.
3. This is sure to be an item on the next week.
- 4..... improve customer retention. Satisfied customers buy often and spend more.
5. Woking’s International Convention Center is the..... for a three-day arts festival.