

- I'd like to stay near the station.
- Could you suggest a cheaper hotel?



### Language Focus

I'd (I would) like to stay	near the station.
	in a cheaper hotel.
Could you suggest	a cheaper hotel?
	a good B&B (Bed & Breakfast)?

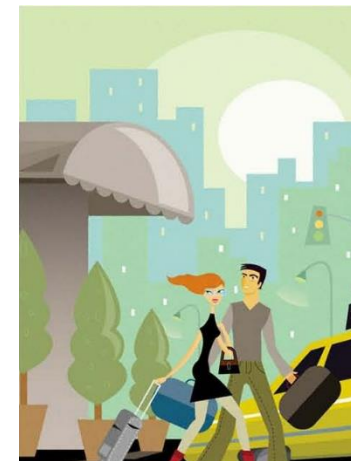
### Conversation

- Zhang** : I'd like to stay \_\_\_\_\_.
- Information staff** : There are a few hotels near the station.
- Zhang** : Could you suggest a \_\_\_\_\_?
- Information staff** : Sure. I could suggest a good B&B, too.
- Zhang** : If that's a cheap and good place to stay, that's fine.
- Information staff** : Okay, I'll reserve it for you.

### Questions

- How would you tell the information staff that you would like to stay near the station?
- How would you ask the information staff if they could suggest a cheaper hotel?

- 我想住在车站附近。
- 可以介绍一个便宜一点的旅馆吗?



### Language Focus

我想住在车站附近。
我想住在便宜一点的旅馆。
可以介绍一个便宜一点的旅馆吗?
可以介绍一个提供早餐的旅馆吗?

### Conversation

- 张** : 我想住\_\_\_\_\_。
- 问询处工作人员** : 车站附近有几家旅馆。
- 张** : 可以介绍一个\_\_\_\_\_?
- 问询处工作人员** : 好的, 带早饭的旅馆怎么样?
- 张** : 如果即便宜, 条件又不错。那很好。
- 问询处工作人员** : OK, 我帮您预订。

### Questions

- 怎样向问询处工作人员说想要住在车站附近?
- 怎样向问询处工作人员说想要住便宜一点的旅馆?

- I have a reservation.
- I made my reservation at the information office.



### Language Focus

I have	a reservation.
	a voucher.
I made my reservation	at the information office.
	on the internet.

### Conversation

1. **Zhang** : I have a \_\_\_\_\_.
2. **Front desk staff** : Okay, sir. Did you make your reservation on the internet?
3. **Zhang** : No, I made a reservation \_\_\_\_\_.
4. **Front desk staff** : Do you have a voucher?
5. **Zhang** : Yes, I do.

### Questions

1. How would you tell the front desk that you have a reservation?
2. How would you tell the front desk that you made your reservation at the information office?

- 我有预约。
- 我在问询处预约了。



### Language Focus

我有预约。
我有住宿预约表。
我在问询处预约了。
我在网上预约了。

### Conversation

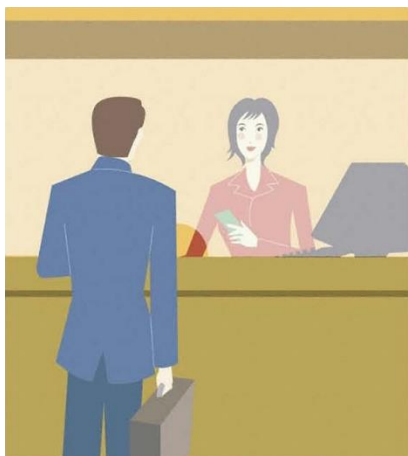
1. **张** : 我有 \_\_\_\_\_。
2. **前台** : OK, 先生。你是在网上预约的吗?
3. **张** : 不是, 我在 \_\_\_\_\_ 预约了。
4. **前台** : 你有住宿预约表吗?
5. **张** : 对, 我有。

### Questions

1. 怎样告诉前台你有预约?
2. 怎样告诉前台你是在问询处预约的?

• I'd like a room for two nights.

• Do you have a twin room?



### Language Focus

I'd (I would) like a room	for two nights.
	with an ocean view.
Do you have	a twin room?
	any cheaper rooms?

### Conversation

1. **Front desk** : What can I do for you?
2. **Zhang** : I'd like a room for \_\_\_\_\_ nights.
3. **Front desk** : We are sorry, the single rooms are fully-booked.
4. **Zhang** : Do you have a \_\_\_\_\_ room?
5. **Front desk** : Yes sir. We still have some.
6. **Zhang** : Okay, I'd like a room with an ocean view.

### Questions

1. How would you tell the front desk staff that you'd like a room for two nights?
2. How would you ask the front desk staff if the hotel has a twin room?

• 我想住两天。

• 有双人房吗？



### Language Focus

我想住两天。
我想要海景房。
有双人房吗？
有便宜一点的房间吗？

### Conversation

1. **前台** : 我可以为您做些什么？
2. **张** : 我想要一间单人房，住\_\_\_\_晚。
3. **前台** : 很抱歉，单人房已经注满了。
4. **张** : 你们有\_\_\_\_房吗？
5. **前台** : 是的，还有几间？
6. **张** : OK. 我要海景房。

### Questions

1. 怎样跟前台说你要一个单人间，住两晚？
2. 怎样跟前台说有没有双人房？

- Is it possible to see the room?
- How much is a room for two nights?



#### Language Focus

Is it possible to	see the room?
	use the telephone?
How much is a room	for two nights?
	per night?

#### Conversation

1. **Zhang** : Is it possible to \_\_\_\_\_ the room?
2. **Front desk** : Of course. It's on the third floor, room 303. Here's the key.

(After checking)

3. **Front desk** : So, do you like the room?
4. **Zhang** : Yes. How much is a room for \_\_\_\_\_ nights?
5. **Front desk** : It's \$150 per night, so that would be \$300 for two nights.

#### Questions

1. How would you ask the front desk if it is possible to see the room?
2. How would you ask the front desk how much a room is for two nights?

- 可以先看一下房间吗？
- 一个房间住两晚多少钱？



#### Language Focus

可以先看一下房间吗？
可以用一下电话吗？
一个房间住两晚多少钱？
一个房间一晚多少钱？

#### Conversation

1. **张** : 可以 \_\_\_\_ 房间吗？
2. **前台** : 当然，3楼303室。这是钥匙。

(确认以后)

3. **前台** : 怎么样,喜欢这个房间吗？
4. **张** : 是的，一个房间\_\_\_\_晚上多少钱？
5. **前台** : 一晚上150美元，2个晚上300美元。

#### Questions

1. 怎样问前台可不可以看一下房间？
2. 怎样问前台一个房间住两晚多少钱？

- Does the room rate include breakfast?
- Until when is breakfast served?



#### Language Focus

Does the room rate include	breakfast?
	service charge?
Until when is	breakfast served?
	check out?

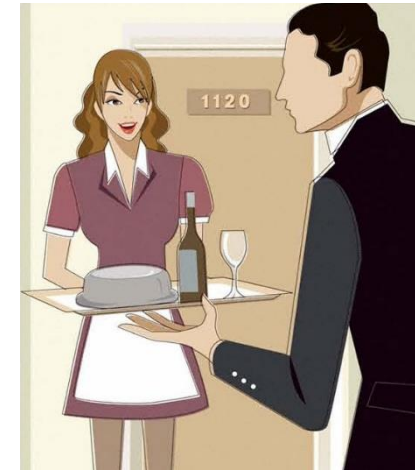
#### Conversation

1. **Zhang** : Does the room rate include \_\_\_\_\_?
2. **Front desk** : Yes, sir.
3. **Zhang** : Until when is \_\_\_\_\_ served?
4. **Front desk** : Breakfast is served from 7 to 9 in the morning, sir.
5. **Zhang** : Thank you.

#### Questions

1. How would you ask the front desk if the room rate includes breakfast?
2. How would you ask the front desk until when is breakfast served?

- 房费里面包含早餐吗？
- 早餐几点供应？



#### Language Focus

房费里面包含早餐吗？
房费里面包含服务费吗？
早餐几点供应？
几点退房？

#### Conversation

1. **张** : 房费里面包含\_\_\_\_\_吗？
2. **前台** : 是的，先生。
3. **张** : \_\_\_\_\_几点供应？
4. **前台** : 早餐时间 7：00—9：00
5. **张** : 谢谢。

#### Questions

1. 怎样问前台房费里面是否包含早餐？
2. 怎样问前台早餐几点供应？

• I'd like a wake-up call, please.

• How do I use the safe?



### Language Focus

I'd (I would) like	a wake-up call,	please?
	room service,	
How do I use	the safe?	
	the air conditioning?	

### Conversation

- Zhang** : I'd like a \_\_\_\_\_, please.
- Front desk** : Okay, sir. What time will I wake you up?
- Zhang** : At 6:30 A.M., please. By the way, do I have a safe in my room?
- Front desk** : Yes, it's in your closet.
- Zhang** : How do I use the \_\_\_\_\_?
- Front desk** : There are instructions posted on it.
- Zhang** : Okay. I understand. Thank you.

### Questions

- How would you tell the front desk that you would like a wake-up call?
- How would you ask the front desk how to use the safe?

• 我想要叫早服务。

• 怎样使用保险箱？



### Language Focus

我想要叫早服务。
我想要客房服务。
怎样使用保险箱？
怎样使用空调？

### Conversation

- 张** : 我想要\_\_\_\_\_。
- 前台** : OK, 你想几点起床？
- 张** : 早上6点半。另外, 房间里有保险箱吗？
- 前台** : 有的, 在你的衣柜里。
- 张** : 怎样使用\_\_\_\_\_？
- 前台** : 保险柜上有说明书。
- 张** : 好的, 知道了, 谢谢。

### Questions

- 怎样告诉前台你想要叫早服务？
- 怎样问前台如何使用保险箱？



- How do I make an international call?
- I'd like to charge the call to my room, please.



### Language Focus

How do I make	an international call?	
	a local call?	
I'd (I would) like to charge	the call	to my room, please.
	the meal	

### Conversation

1. **Zhang** : Excuse me. How do I make an \_\_\_\_\_ call?
2. **Front desk** : Just press 0 and then dial the number.
3. **Zhang** : Is it included in my room rate?
4. **Front desk** : No, sir.
5. **Zhang** : Okay, then. I'd like to charge the \_\_\_\_\_ to my room, please.
6. **Front desk** : Yes, sir.

### Questions

1. How would you ask the front desk how to make an international call?
2. How would you tell the front desk that you would like to charge the call to your room?

- 怎样打国际电话？
- 请把电话费加到房费里面。



### Language Focus

怎样打国际电话？
怎样打本地电话？
请把电话费加到房费里面。
请把餐费加到房费里面。

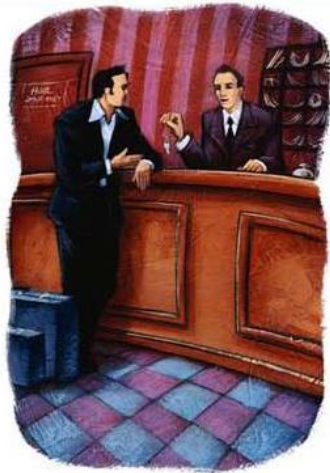
### Conversation

1. **张** : 打扰一下，怎样打\_\_\_\_电话？
2. **前台** : 先拨0，再拨号码就可以了。
3. **张** : 电话费含在房费里面吗？
4. **前台** : 不含。
5. **张** : OK. 请把\_\_\_\_加到房费里面。
6. **前台** : 好的，先生。

### Questions

1. 怎样问前台如何拨打国际电话？
2. 怎样告诉前台你想把电话费算到房费里？

- I'm afraid I've lost my key.
- I've locked my key in my room.



### Language Focus

I'm afraid	I've lost my key.	
	I can't make it.	
I've locked	my key	in my room.
	my passport	

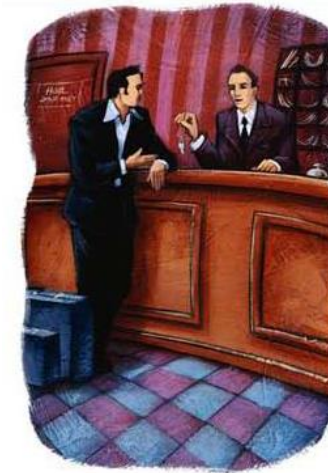
### Conversation

1. **Zhang** : I'm afraid I've lost my \_\_\_\_.
2. **Hotel clerk** : Do you have any idea where you have lost it?
3. **Zhang** : I'm not sure but I think, I've locked my \_\_\_\_ in my room.
4. **Hotel clerk** : Okay. I will give you a spare key.
5. **Zhang** : Thank you. I'll check it now.

### Questions

1. How would you tell the hotel clerk that you've lost your key?
2. How would you tell the hotel clerk that you've locked your key in your room?

- 我恐怕把钥匙弄丢了。
- 我把钥匙锁在房间里面了。



### Language Focus

我恐怕把钥匙弄丢了。
恐怕我做不了这个。
我把钥匙锁在房间里面了。
我把护照锁在房间里面了。

### Conversation

1. **张** : 我恐怕把\_\_\_\_弄丢了。
2. **旅馆服务员** : 你知道大概在哪里丢的吗?
3. **张** : 不太确定。但是我想我把\_\_锁在我的房间里面了。
4. **旅馆服务员** : OK.我给你一把备用钥匙。
5. **张** : 谢谢, 我马上去看一下。

### Questions

1. 怎样告诉旅馆服务员你弄丢了钥匙?
2. 怎样告诉旅馆服务员你把钥匙锁在房间里面了?



- Could you send someone to fix the Wi-Fi router?
- There's no hair dryer in the bathroom.



#### Language Focus

Could you send	someone to fix the Wi-Fi router?
	a bellboy?
There's no	Wi-Fi connection in my room.
	hair dryer in the bathroom.

#### Conversation

1. **Hotel clerk** : May I help you?
2. **Zhang** : Could you send someone to fix the \_\_\_\_\_?
3. **Hotel clerk** : What's wrong with it?
4. **Zhang** : There's no \_\_\_\_\_.
5. **Hotel clerk** : We're sorry. I'll send someone right away.
6. **Zhang** : Thank you.

#### Questions

1. How would you ask the hotel clerk if he could send someone to fix the Wi-Fi router?
2. How would you tell the hotel clerk that there's no hair dryer in the bathroom?

- 可以派人修理一下无线路由器吗？
- 浴室没有吹风机？



#### Language Focus

可以派人修理一下无线路由器吗？
可以派一个服务员来吗？
我的房间没有Wi-Fi连接。
浴室没有吹风机。

#### Conversation

1. **旅馆服务员** : 有什么可以帮您的吗？
2. **张** : 可以派人来修理一下\_\_\_\_\_？
3. **旅馆服务员** : 哪个地方坏了？
4. **张** : \_\_\_\_\_ 没有吹风机？
5. **旅馆服务员** : 对不起。我马上派人过去。
6. **张** : 谢谢。

#### Questions

1. 怎样告诉旅馆服务员是否可以让他派人来修理一下无线路由器？
2. 怎样告诉旅馆服务员浴室没有吹风机？

- I'd like to pay my bills.
- I think there's a mistake with my bill.



### Language Focus

I'd (I would) like	to pay my bills.
	to get the receipt.
I think there's a mistake	with my bill.
	in the phone call charge.

### Conversation

1. **Zhang** : Excuse me, I'd like to pay my \_\_\_\_\_.
2. **Front desk** : Your total bill is \$350.
3. **Zhang** : I think there's a mistake with my \_\_\_\_\_. What's this charge for?
4. **Front desk** : That is for the international call you made.
5. **Zhang** : Okay, I understand now. I'd like to get the receipt.
6. **Front desk** : Yes, sir. Here it is.

### Questions

1. How would you tell the front desk that you'd like to pay your bills?
2. How would you tell the front desk that you think there's a mistake with your bill?

- 我想要结账。
- 我想账单上有错误。



### Language Focus

我想要结账。
我想要收据。
我想账单上有错误。
我想电话费上有错误。

### Conversation

1. **张** : 打扰一下, 我想要\_\_\_\_\_。
2. **前台** : 一共是350 美元。
3. **张** : 我想\_\_\_\_\_有错误。这项是什么费用?
4. **前台** : 这是您的国际电话费用。
5. **张** : OK, 我知道了。我想要收据。
6. **前台** : 好的, 先生。给您。

### Questions

1. 怎样告诉前台你想结账?
2. 怎样告诉前台你觉得账单上有错误?