

- I'd like to stay near the station.
- Can you suggest a cheaper hotel?



## Language Focus

I'd (I would) like to stay	near the station.
	in a cheaper hotel.
Can you suggest	a cheaper hotel?
	a good B&B (Bed & Breakfast)?

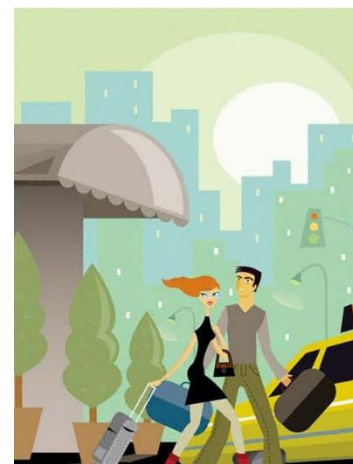
## Conversation

- Chen** : I'd like to stay \_\_\_\_\_.
- Information staff** : There are a few hotels near the station.
- Chen** : Can you suggest a \_\_\_\_\_?
- Information staff** : Sure. I can suggest a good B&B, too.
- Chen** : If that's a cheap and good place to stay, that's fine.
- Information staff** : Okay, I'll reserve it for you.

## Questions

- How would you tell the information staff that you would like to stay near the station?
- How would you ask the information staff if they can suggest a cheaper hotel?

- 我想住在車站附近。
- 可以介紹一家便宜點的旅館嗎？



## Language Focus

我想住在車站附近。
我想住在便宜的旅館。
可以介紹一個便宜點的旅館嗎？
可以介紹一個提供早餐的旅館嗎？

## Conversation

- 陳** : 我想住\_\_\_\_\_。
- 問詢處工作人員** : 車站附近有幾家旅館。
- 陳** : 可以介紹一個\_\_\_\_\_？
- 問詢處工作人員** : 好的，我可以介紹一家不錯的提供早餐的旅館。
- 陳** : 如果便宜條件又不錯。就可以。
- 問詢處工作人員** : 好的，我幫您預訂。

## Questions

- 怎樣向諮詢處工作人員說想要住在車站附近？
- 怎樣請諮詢處工作人員介紹一家便宜一點的旅館？

- I have a reservation.
- I made my reservation at the information office.



## Language Focus

I have	a reservation.
	a voucher.
I made my reservation	at the information office.
	on the internet.

## Conversation

1. **Chen** : I have a \_\_\_\_\_.
2. **Front desk staff** : Okay sir. Did you make your reservation on the internet?
3. **Chen** : No, I made a reservation \_\_\_\_\_.
4. **Front desk staff** : Do you have a voucher?
5. **Chen** : Yes, I do.

## Questions

1. How would you tell the front desk that you have a reservation?
2. How would you tell the front desk that you made your reservation at the information office?

- 我有預約。
- 我在服務處預約了



## Language Focus

我有預約。
我有折價卷。
我在服務處預約了。
我在網上預約了。

## Conversation

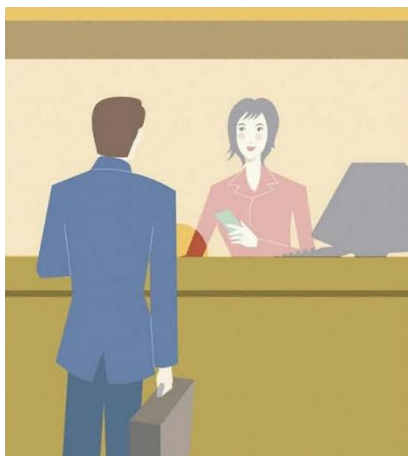
1. **陳** : 我有\_\_\_\_\_。
2. **前台** : 好的, 先生。你是在網上預約的嗎?
3. **陳** : 不是, 我在\_\_\_\_\_預約了。
4. **前台** : 你有折價卷嗎?
5. **陳** : 是的, 我有。

## Questions

1. 怎樣告訴前台你有預約?
2. 怎樣告訴前台你已經在服務處預約過了?

• I'd like a room for two nights.

• Do you have a twin room?



### Language Focus

I'd (I would) like a room	for two nights.
	with an ocean view.
Do you have	a twin room?
	any cheaper rooms?

### Conversation

- Front desk** : What can I do for you?
- Chen** : I'd like a room for \_\_\_\_\_ nights.
- Front desk** : We are sorry, the single rooms are fully-booked.
- Chen** : Do you have a \_\_\_\_\_ room?
- Front desk** : Yes sir. We still have some.
- Chen** : Okay, I'd like a room with an ocean view.

### Questions

- How would you tell the front desk staff that you'd like a room for two nights?
- How would you ask the front desk staff if the hotel has a twin room?

• 我想住兩晚。

• 有雙人房嗎？



### Language Focus

我想住兩晚。
我想要海景房。
有雙人房嗎？
有便宜一點的房間嗎？

### Conversation

- 前台** : 我可以為您做點什麼？
- 陳** : 我想要一間房間，住\_\_\_\_\_晚。
- 前台** : 很抱歉，單人房已經預約滿了。
- 陳** : 你們有\_\_\_\_\_房間嗎？
- 前台** : 是的，我們還有幾間房間
- 陳** : OK. 我要海景房。

### Questions

- 怎樣向前台說你要一間房住兩晚？
- 怎樣向前台詢問有沒有雙人房？

- Is it possible to see the room?
- How much is a room for two nights?



## Language Focus

Is it possible to	see the room?
	use the telephone?
How much is a room	for two nights?
	per night?

## Conversation

1. **Chen** : Is it possible to \_\_\_\_\_ the room?
2. **Front desk** : Of course. It's on the third floor, room 303. Here's the key.

(After checking)

3. **Front desk** : So, do you like the room?
4. **Chen** : Yes. How much is a room for \_\_\_\_\_ nights?
5. **Front desk** : It's \$150 per night, so it would be \$300 for two nights.

## Questions

1. How would you ask the front desk if it is possible to see the room?
2. How would you ask the front desk how much a room is for two nights?

- 可以先看一下房間嗎？
- 一個房間住兩晚多少錢？



## Language Focus

可以先看一下房間嗎？
可以用一下電話嗎？
一個房間住兩晚多少錢？
一個房間住一晚多少錢？

## Conversation

1. **陳** : 可以\_\_\_\_房間嗎？
2. **前台** : 當然，3樓303室。這是鑰匙。

(確認以後)

3. **前台** : 喜歡這個房間嗎？
4. **陳** : 是的，一個房間\_\_\_\_晚上多少錢？
5. **前台** : 一晚上150美元，所以2個晚上是300美元。

## Questions

1. 怎樣問前台可不可以看一下房間？
2. 怎樣問前台一個房間住兩晚多少錢？

- Does the room rate include breakfast?
- Until when is breakfast served?



### Language Focus

Does the room rate include	breakfast?
	service charge?
Until when is	breakfast served?
	check out?

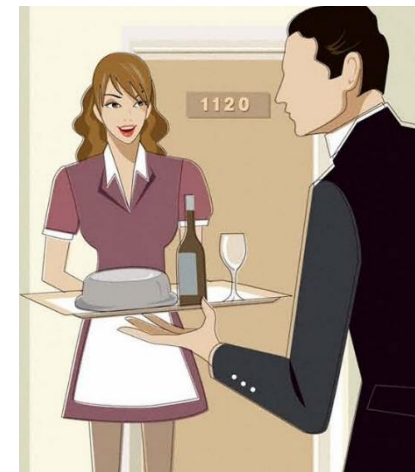
### Conversation

1. **Chen** : Does the room rate include \_\_\_\_\_?
2. **Front desk** : Yes, sir.
3. **Chen** : Until when is \_\_\_\_\_ served?
4. **Front desk** : Breakfast is served from 7 to 9 in the morning, sir.
5. **Chen** : Thank you.

### Questions

1. How would you ask the front desk if the room rate includes breakfast?
2. How would you ask the front desk until when is breakfast served?

- 房費裡面包含早餐嗎？
- 早餐供應到幾點？



### Language Focus

房費裡面包含早餐嗎？
房費裡面包含服務費嗎？
早餐供應到幾點？
幾點退房？

### Conversation

1. **陳** : 房費裡面包含\_\_\_\_\_嗎？
2. **前台** : 是的，包含在裡面。
3. **陳** : \_\_\_\_\_供應到幾點？
4. **前台** : 早餐時間：7：00—9：00
5. **陳** : 謝謝。

### Questions

1. 怎樣問前台房費裡面是否包含早餐？
2. 怎樣問前台早餐供應到幾點？

• I'd like a wake-up call, please.

• How do I use the safe?



### Language Focus

I'd (I would) like	a wake-up call,	please?
	room service,	
How do I use	the safe?	
	the air conditioning?	

### Conversation

- Chen** : I'd like a \_\_\_\_\_, please.
- Front desk** : Okay, sir. What time will I wake you up?
- Chen** : At 6:30 A.M., please. By the way, do I have a safe in my room?
- Front desk** : Yes, it's in your closet.
- Chen** : How do I use the \_\_\_\_\_?
- Front desk** : There are instructions posted on it.
- Chen** : Okay. I understand. Thank you.

### Questions

- How would you tell the front desk that you would like a wake-up call?
- How would you ask the front desk how to use the safe?

• 我想要晨喚服務。

• 怎樣使用保險箱？



### Language Focus

我想要晨喚服務。
我想要客房服務。
怎樣使用保險箱？
怎樣使用空調？

### Conversation

- 陳** : 我想要\_\_\_\_\_。
- 前台** : 好的，你想幾點起床？
- 陳** : 早上6 點半。另外，房間裡有保險箱嗎？
- 前台** : 有的，在你的衣櫃裡。
- 陳** : 怎樣使用\_\_\_\_\_？
- 前台** : 保險櫃上有說明書。
- 陳** : 知道了謝謝

### Questions

- 怎樣告訴前台你想要晨喚服務？
- 怎樣問前台如何使用保險箱？



- How do I make an international call?
- I'd like to charge the call to my room, please.



## Language Focus

How do I make	an international call?
	a local call?
I'd (I would) like to charge	the call to my room, please.
	the meal to my room, please.

## Conversation

- Chen** : Excuse me. How do I make an \_\_\_\_\_ call?
- Front desk** : Just press 0 and then dial the number.
- Chen** : Is it included in my room rate?
- Front desk** : No, sir.
- Chen** : Okay, then I'd like to charge the \_\_\_\_\_ to my room, please.
- Front desk** : Yes, sir.

## Questions

- How would you ask the front desk how to make an international call?
- How would you tell the front desk that you would like to charge the call to your room?

- 怎樣打國際電話？
- 我想要把電話費加到房費裡面。



## Language Focus

怎樣打國際電話？
怎樣打本地電話？
我想要把電話費加到房費裡面。
我想要把餐費加到房費裡面。

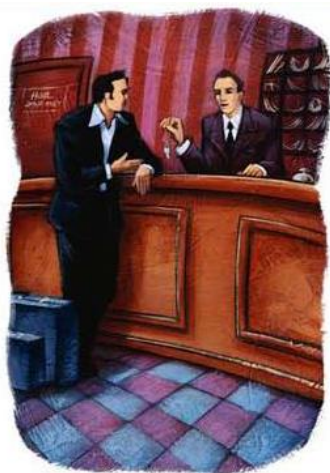
## Conversation

- 陳** : 打擾一下，怎樣打\_\_\_\_電話？
- 前台** : 先撥0，再撥號碼就可以了。
- 陳** : 算在房費裡面嗎？
- 前台** : 不算
- 陳** : 好的，加算\_\_\_\_到房費裡面。
- 前台** : 好的，先生。

## Questions

- 怎樣問前台如何撥打國際電話？
- 怎樣告訴前台你想把話費算到房費裡？

- I'm afraid I've lost my key.
- I've locked my key in my room.



### Language Focus

I'm afraid	I've lost my key.
	I can't make it.
I've locked	my key in my room.
	my passport in my room.

### Conversation

- Chen** : I'm afraid I've lost my \_\_\_\_.
- Hotel clerk** : Do you have any idea where you have lost it?
- Chen** : I'm not sure but I think, I've locked my \_\_\_\_ in my room.
- Hotel clerk** : Okay. I will give you a spare key.
- Chen** : Thank you. I'll check it now.

### Questions

- How would you tell the hotel clerk that you've lost your key?
- How would you tell the hotel clerk that you've locked your key in your room?

- 我恐怕把鑰匙用丟了。
- 我把鑰匙鎖在我的房間裡面了。



### Language Focus

我恐怕把鑰匙用丟了。
我恐怕我做不了這個。
我把鑰匙鎖在我的房間裡面了。
我把護照鎖在我的房間裡面了。

### Conversation

- 陳** : 我恐怕把\_\_\_\_丟了。
- 旅館服務員** : 你知道在哪裡用丟的嗎?
- 陳** : 不太確定。但是我想我把\_\_鎖在我的房間裡面了。
- 旅館服務員** : 好的, 我給你一把備用鑰匙。
- 陳** : 謝謝, 我馬上去看一下。

### Questions

- 怎怎樣告訴旅館服務員你用丟了鑰匙?
- 怎樣告訴旅館服務員你把鑰匙鎖在房間裡面了?



- Could you send someone to fix the Wi-Fi router?
- There's no hair dryer in the bathroom.



## Language Focus

Could you send	someone to fix the Wi-Fi router?
	a bellboy?
There's no	Wi-Fi connection in my room.
	hair dryer in the bathroom.

## Conversation

1. **Hotel clerk** : May I help you?
2. **Chen** : Could you send someone to fix the \_\_\_\_\_?
3. **Hotel clerk** : What's wrong with it?
4. **Chen** : There's no \_\_\_\_\_.
5. **Hotel clerk** : We are sorry. I'll send someone right away.
6. **Chen** : Thank you.

## Questions

1. How would you ask the hotel clerk if he could send someone to fix the Wi-Fi router?
2. How would you tell the hotel clerk that there's no hair dryer in the bathroom?

- 可以派人修理wi-fi路由器嗎？
- 浴室裡沒有吹風機。



## Language Focus

可以派人修理wi-fi路由器嗎？
可以派一個服務員來嗎？
房間裡無法連線Wifi。
浴室裡沒有吹風機。

## Conversation

1. **旅館服務員** : 有什麼可以幫您的嗎？
2. **陳** : 可以派人來修理一下\_\_\_\_\_？
3. **旅館服務員** : 怎麼了嗎？
4. **陳** : 房間裡面沒有\_\_\_\_\_。
5. **旅館服務員** : 對不起。我馬上派人過去。
6. **陳** : 謝謝。

## Questions

1. 怎樣要求旅館服務員派人來修理wi-fi路由器？
2. 怎樣告訴旅館服務員浴室裡沒有吹風機？

- I'd like to pay my bills.
- I think there's a mistake with my bill.



#### Language Focus

I'd (I would) like	to pay my bills.
	to get the receipt.
I think there's a mistake	with my bill.
	in the phone call charge.

#### Conversation

1. **Chen** : Excuse me, I'd like to pay my \_\_\_\_\_.
2. **Front desk** : Your total bill is \$350.
3. **Chen** : I think there's a mistake with my \_\_\_\_\_. What's this charge for?
4. **Front desk** : That is for the international call you made.
5. **Chen** : Okay, I understand now. I'd like to get the receipt.
6. **Front desk** : Yes, sir. Here it is.

#### Questions

1. How would you tell the front desk that you'd like to pay your bills?
2. How would you tell the front desk that you think there's a mistake with your bill?

- 我想要結賬。
- 我覺得我的賬單上有錯誤。



#### Language Focus

我想要結賬。
我想要收據。
我覺得我的賬單上有錯誤。
我覺得電話費上有錯誤。

#### Conversation

1. **陳** : 打擾一下，我想要付\_\_\_\_\_。
2. **前台** : 一共是 350 美元。
3. **陳** : 我覺得\_\_\_\_\_有錯誤。這是什麼費用？
4. **前台** : 這是您的國際電話費用。
5. **陳** : 好的，我知道了。我想要收據。
6. **前台** : 好的，這是發票。

#### Questions

1. 怎樣告訴前台你想結賬？
2. 怎樣告訴前台你覺得賬單上有錯誤？