

**Ups and Downs at Work** 

Lesson 3
Read for Detail

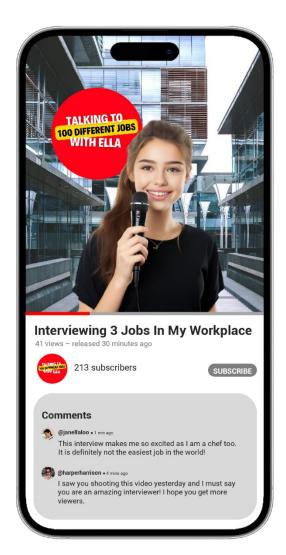


## **LISTEN AND REVIEW**

Listen and review the interview.

## **Ups and Downs at Work**

- (Ella has just opened her YouTube channel called "Talking to 100 Different Jobs". She decided to start by interviewing people who work in the same building as her. She gained access to the building's architect, a chef in a restaurant, and a cleaner in the building.)
- Ella: Hey everyone, welcome to Ella's channel, "Talking to 100 Different Jobs". Behind me, you can see a fancy building with a lot of offices, shops, and restaurants inside. In today's video, we're going to interview three different people working inside and explore the ups and downs of their jobs. Follow me!



## **LISTEN AND REVIEW**

Ella: Good day! Thank you for joining us today. We would like to discuss both your most frustrating and fulfilling moments in your daily work. Can you tell me an experience that left you feeling frustrated or challenged?

**Architect:** One of the frustrating moments was when we faced unexpected budget constraints, forcing us to compromise certain design elements we were passionate about.

**Chef:** The saddest moments for me are when I receive negative feedback about a dish or encounter a dissatisfied customer. As a chef, my goal is always to create memorable dining experiences.

**Cleaner:** I feel truly sad when I meet some people who disregard the cleanliness of the building or create unnecessary messes.

## **LISTEN AND REVIEW**

Ella: Now, talking about fulfilling experiences, would you like to share a moment that made you feel accomplished and satisfied in your job?

**Architect:** One of my most fulfilling moments was when we completed the building's design. Seeing our vision realized and people appreciating the spaces we created brought great satisfaction.

**Chef:** For me, the most fulfilling moments are when I create a new dish that receives overwhelming praise from customers.

Cleaner: My most fulfilling moments often come from small acts of appreciation from the building's occupants. When someone thanks me for keeping the building clean, it makes me feel valued.

Ella: Thank you all for sharing your ups and downs at work with us. It's clear that every job has its tough times, but each one has its unique way to succeed.

Read Part 1 of the interview and tell whether the statement is True or False.

\_\_\_\_\_ 1. Ella was shooting the video behind a building.

\_\_\_\_\_ 2. All the interviewees are working in the same building.

\_\_\_\_\_ 3. The three interviewees are doing the same job.

Ups and Downs at Work | Part 1

Ella: Hey everyone, welcome to Ella's channel, "Talking to 100 Different Jobs". Behind me, you can see a fancy building with a lot of offices, shops, and restaurants inside. In today's video, we're going to interview three different people working inside and explore the ups and downs of their jobs. Follow me!

#### **Useful Expressions**

Hey everyone, welcome to... channel. In today's video, we're going to...

#### **Let Me Try!**

Hey, everyone, welcome to \_\_\_\_\_\_'s channel. In today's video, we're going to

Ups and Downs at Work | Part 1

Ella: Hey everyone, welcome to Ella's channel, "Talking to 100 Different Jobs". Behind me, you can see a fancy building with a lot of offices, shops, and restaurants inside. In today's video, we're going to interview three different people working inside and explore the ups and downs of their jobs. Follow me!

Read Part 2 and answer the question.

What happened when the architect faced unexpected budget constraints?

- They were forced to give up the project.
- They had to do the project under a low budget.
- They had to make a compromise and give up some ideas they were passionate about.

#### Ups and Downs at Work | Part 2

Ella: Good day! Thank you for joining us today. We would like to discuss both your most frustrating and fulfilling moments in your daily work. Can you tell me an experience that left you feeling frustrated or challenged?

Architect: One of the frustrating moments was when we faced unexpected budget constraints, forcing us to compromise certain design elements we were passionate about.

#### **Useful Expressions** •

- Can you tell me an experience that left you feeling frustrated or challenged?
- One of the frustrating moments was when we faced unexpected budget constraints...



#### **Let Me Try!**

Can you tell me an experience that left you feeling \_\_\_\_\_\_?
One of the \_\_\_\_\_ moments was when \_\_\_\_\_

#### Ups and Downs at Work | Part 2

Ella: Good day! Thank you for joining us today. We would like to discuss both your most frustrating and fulfilling moments in your daily work. Can you tell me an experience that left you feeling frustrated or challenged?

Architect: One of the frustrating moments was when we faced unexpected budget constraints, forcing us to compromise certain design elements we were passionate about.

P	Read	Part 3	3 and	complete	the	sentences.
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1. Small acts of appreciation from				
the				
made the cleaner feel fulfilled.				
2. The cleaner feels valued when				

#### Ups and Downs at Work | Part 3

Ella: Now talking about fulfilling experiences, would you like to share a moment that made you feel accomplished and satisfied in your job?

Cleaner: My most fulfilling moments often come from small acts of appreciation from the building's occupants. When someone thanks me for keeping the building clean, it makes me feel valued.

#### **Useful Expressions**

- Would you like to share a moment that made you feel accomplished and satisfied in your job?
- My most fulfilling moments often come from small acts of appreciation...

#### **Let Me Try!**

-	Would you like t	o share a moment tha
_	My	_ moments often come
	from	

#### Ups and Downs at Work | Part 3

Ella: Now talking about fulfilling experiences, would you like to share a moment that made you feel accomplished and satisfied in your job?

Cleaner: My most fulfilling moments often come from small acts of appreciation from the building's occupants. When someone thanks me for keeping the building clean, it makes me feel valued.

## **READ BETWEEN THE LINES**

#### **Making Inferences**

Ella's video channel is called "Talking to 100 Different Jobs.". What do you think her channel is about?



Ups and Downs at Work | Part 1

Ella: Hey everyone, welcome to Ella's channel, "Talking to 100 Different Jobs". Behind me, you can see a fancy building with a lot of offices, shops, and restaurants inside. In today's video, we're going to interview three different people working inside and explore the ups and downs of their jobs. Follow me!

## **READ BETWEEN THE LINES**

#### **Working Out Meanings**

- The interview is titled "Ups and Downs at Work." How do you understand the words ups and downs?
- What two words in the interview script mean the same as ups and downs?
- What were the two questions that Ella asked to explore the two sides?

Ups and Downs at Work | Ella's Two Questions

Ella: We would like to discuss both your most frustrating and fulfilling moments in your daily work. Can you tell me an experience that left you feeling frustrated or challenged?

Ella: Now talking about fulfilling experiences, would you like to share a moment that made you feel accomplished and satisfied in your job?

## **TOPIC DISCUSSION**

Discuss with your teacher.

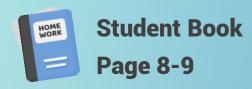
# Talk about the ups & downs in your daily life.

1. Would you like to share a frustrating moment in your life?

2. Where did your fulfilling moments come from?



## **SUMMARY**



#### Complete the summary of the essay.

The interview conducted by Ella on her channel "Talking to 100" Different Jobs" focuses on the experiences of three people working in different o\_\_\_\_\_. The architect said he felt f\_\_\_\_ because of budget constraints, while the chef mentioned feedback from customers as part of her challenges. The cleaner expressed sadness when en people who disregard cleanliness. They also shared fulfilling moments such as completing a building design, receiving praise for a dish, and being appreciated by the building's occupants. The interview highlighted that every job has its difficulties but offers opportunities for everyone to feel acc . .



